

PART D CLAIMS PROCESSING UPDATES FOR 2010

There are changes in the coverage and premiums of Part D Plan offerings, so it is expected that some beneficiaries will be changing plans. Contained in this bulletin are some resources to make this year's transition as easy as possible:

Member Enrollment Assistance

If a beneficiary needs assistance understanding his or her Part D Plan options, counselors at the State Health Insurance Assistance Program (SHIP) are available at (800) 642-5119.

2010 Part D Prescription Drug Plans With No Extra Cost

We realize that some pharmacies assist their customers in choosing the most appropriate and affordable Part D Plan. If you are helping a person who is a full-benefit dual-eligible member or a VPharm member, you should be aware that only the following plans will result in no portion of the premium being charged to the beneficiaries.

ORGANIZATION	PLAN NAME and ID NUMBER	TELEPHONE
Aetna Healthcare	Essential; S5810 - 036	1-800-455-1560
Bravo Health	BravoRx; S5998 - 015	1-877-504-7252
CIGNA Medicare Rx	Plan One; S5617 - 008	1-800-735-1459
First Health Part D	Premier; S5768 - 038	1-800-588-3322
Health Net	Orange Option 1; S5678 - 004	1-800-806-8811
HealthSpring	Regular 2; S5932 - 003	1-888-299-3582
Medco	Value; S5660 - 105	1-800-758-4531
RxAmerica	Advantage Star Plan; S5644 - 068	1-800-429-6686
SilverScript	Value; S5601 - 004	1-866-443-0936
United Health Care	AARP Saver; S5921 - 181	1-888-867-5575
Universal American	CCR X Basic; S5803 - 071	1-866-423-5040
Universal American	Prescriba Rx Bronze; S5597 - 237	1-866-782-4403
Wellcare	Classic; S5967 - 139	1-866-675-8574

Medicare/Medicaid Eligibles Without A Part D Plan

(Note: Important Changes to the Facilitated Enrollment Process)

The **Point-of-Sale Facilitated Enrollment Process (POS FE)** has been redesigned by CMS. Effective January 1, 2010, the program will be known as the **Limited Income Newly Eligible Transition Program, or LIMITED INCOME NET**, and will no longer be administered through WellPoint. Please note that WellPoint will continue to accept claims through midnight (EST), December 31, 2009. Pharmacy providers with questions about claims submitted to the POS FE process prior to January 1, 2010, will need to call the NextRx Pharmacy Benefits line at 1-800-957-5147.

BIN/PCN CHANGES: Effective January 1, 2010, pharmacy providers will need to use the following BIN/PCN to submit claims for the 2010 Limited Income NET program: BIN: 610649, PCN: 05440000, ID Number: Medicare HIC Number, and Group Number: Social Security Number.

More information on the Limited Income NET program is available online at the following location: http://cms.hhs.gov/LowIncSubMedicarePresCov/03_MedicareLINET.asp#TopOfPage.

The **LIMITED INCOME NET** may be used if MedMetrics messaging indicates that you should bill a PDP first, but no PDP is identified by E1 or the member. This applies to full-benefit dual eligibles and some VPharm members who do not have a PDP. To speak to a representative at the Limited Income NET administrator, please call 1-800-957-5147.

There are some Part D plans that will not be offered in 2010. If a member has lost coverage and has not chosen a new plan for 2010, a maximum 31-day supply of his or her medication(s) may be billable through the LIMITED INCOME NET.

IMPORTANT: Processing a claim through the LIMITED INCOME NET triggers an overriding auto-enrollment into a PDP. If a member says that he or she has chosen a new PDP, but no billing information is being provided through the E-1 process, the LIMITED INCOME NET should not be used. The plan that the member has enrolled in should be contacted.

2010 Part D Copayments for Full-Benefit, Dual-Eligibles

Effective January 1, 2010, Part D copayments for full-benefit, dual-eligible beneficiaries will be increasing. The maximum copayment for these members will be \$6.30.

Part D Plans for 2010

Attached are contact sheets for all Part D Plans serving Vermonters in 2010. To the best of our knowledge, these contact sheets contain the correct pharmacy, member and eligibility/enrollment contact information, as well as the correct pharmacy billing information (BINs and PCNs). At this point, we are not providing Part C information due to the low number of members enrolled in Part C Plans. If you need contact information on Part C Plans, please contact the OVHA Pharmacy Unit at 802-879-5900.

Vermont Medicare Part D PDP Contact List – 2010

Company Name	Aetna	BCBS	Bravo	CIGNA	Coventry	Envision Ins. Co.	First Health
Contract #	S5810	S2893	S5998	S5617	S5674	S7694	S5768
Plan Name	Aetna Medicare Rx	Blue Medicare Rx	Bravo Rx	Cigna Medicare Rx	Advantra Rx	Envision Rx Plus	First Health Part D
PBM		CVS Caremark	Medco		Medco		Medco
Pharmacy Center	800-238-6279	800-364-6331	800-922-1557	800-558-9363	800-922-1557	800-361-4542	800-922-1557
PA Phone	800-414-2386	800-294-5979	877-813-5595	800-558-9363	800-551-2694	800-361-4542x8101	800-551-2694
PA Fax	800-408-2386	888-836-0730	866-464-0709	800-390-9745	800-639-9158	330-405-8081	800-639-9158
Member Services	800-238-6211	888-620-1746	877-504-7252	800-222-6700	866-823-5177	800-361-4542	866-823-5177
Eligibility-Enrollment	800-832-2640	888-496-4178	877-504-7252	800-735-1459	800-882-3822	866-250-2005	800-588-3322
BIN	610502	00 4336	610014	0 12353	610014	012312	610014
PCN	00 670000	ADV	MEDDPRIME	0 34900000	MEDPRIME	PART D	MEDDPRIME

Company Name	Health Net	HealthSpring	Humana	Med Co	Rx America	Silverscript	Sterling
Contract #	S5678	S5932	S5884	S5660	S5644	S5601	S4802
Plan Name	Health Net Orange	HealthSpring	Humana	Medco Medicare	Rx America	Silverscript	Sterling Rx
PBM	Caremark	Argus			CVS Caremark	CVS Caremark	Express Scripts
Pharmacy Center	888-865-6567	800-971-1581	800-522-7487	800-922-1557	877-279-0372	800-364-6331	866-454-7141
PA Phone	888-949-4200	800-331-6293	800-555-2546	800-753-2851	866-549-0991	800-294-5979	800-417-8164
PA Fax	916-463-9754	866-845-7267	877-486-2621	800-711-5673	866-855-2676	888-836-0730	800-357-9577
Member Services	800-806-8811	800-331-6293	888-445-8678	800-758-4531	800-429-6686	866-235-5660	888-858-8551
Eligibility-Enrollment	800-298-1267	888-299-3582	888-445-8678	800-758-3605	800-429-6686	888-639-3651	888-858-8551
BIN	00 4336	012353	6100649	610014	012189	00 4336	00 3858
PCN	ADV	0359000	0 320000	MEDDPRIME	5000	ADV	A4

Company Name	Tufts	Unicare	United American	United HealthCare	Universal American	Universal American	WellCare
Contract #	S0655	S5960	S5755	S5820 & S5921	S5803	S5597	S5967
Plan Name	Tufts Health	Medicare Rx	UA Medicare Rx	UHC & AARP	Community Care Rx	Prescriba Rx	Wellcare
PBM	Caremark	Wellpoint	Medco	Caremark			Wallgreen Health Initiative
Pharmacy Center	800-345-5413	800-662-0210	800-922-1557	1-877-889-6481	866-684-5395	866-684-5395	866-800-6111
PA Phone	800-626-3046	800-338-6180	800-753-2851	1-800-711-4555	866-684-5353	800-818-0007	866-269-2966
PA Fax		800-601-4829	800-711-5673	1-800-527-0531	866-868-0858	866-868-0858	866-388-1767
Member Services	800-701-9000	800-928-6201	800-596-4645	1-877-710-5083	866-684-5353	866-684-5353	888-547-5252
Eligibility-Enrollment	800-701-9000	866-892-5334	800-758-3605	1-877-710-5083	866-423-5040	866-423-5040	866-675-8574
BIN	610415	610575	610014	610097	610211	610211	603286
PCN	PCS	00 890000	MEDDPRIME	9999	PDP	PDP	0 1410000